Mental illness - family and friends

Summary

- Neither you nor the person affected by the mental illness are responsible for their condition.
- It may help to contact a support group for family, friends or carers of people with mental illness.

Although there are different types of mental illness and symptoms, family members and friends of those affected share many similar experiences. There is a lot you can do to help your friend or relative with a mental illness. However, you need to look after yourself too.

Getting help early for mental illness

Don’t ignore warning signs of mental illness in a family member or friend. The sooner the person receives treatment, the better the outcome is likely to be. It will help if you:

- Encourage the person to see a doctor for an assessment
- Make an appointment with the doctor yourself to discuss your concerns and find out what can be done (if the person refuses to see a doctor).

Common reactions to mental illness

The distress associated with having a family member with a mental illness may lead to feelings of guilt, anger or shame. Acknowledging these feelings is the first step towards resolving them. It is important to understand that neither you nor the person with the mental illness are to blame for it.

Attitude to mental illness

Developing a positive attitude will help you to provide better support for a friend or family member with a mental illness. It will help if you:

- Find out as much as you can about mental illness, treatment and what services are available in your area
- Find out if there are any education and training courses for carers that you can attend
- Recognise and accept that symptoms may come and go, and may vary in severity. Varying levels of support will be required at different times
- Develop a sense of balance between your own needs and the needs of the person you care for
- Contact a support group for carers or relatives and friends of people with a mental illness.

Limitations to dealing with mental illness

You should decide what level of support and care you are realistically able to provide. Explain this to the friend or relative with the mental illness, as well as the health professionals involved in their care (for example, the psychiatrist or case manager). This will ensure that the type of support you are unable to provide can be arranged in another way.

You should also discuss options for future care with health professionals and other family members and friends. This will ensure continuity of care when you are unable to fulfil your role as a carer.

Talk to the doctor or case manager about what types of support are available. For example, the government-
sponsored Personal Helpers and Mentors Service (PHaMS) can help the person with their day-to-day life, as well as offering respite care and other support for you.

**Planning to cope with mental illness**

It is important to encourage a sense of structure in the life of a person severely affected by mental illness. You can develop plans to cope on a day-to-day basis, such as:

- Develop predictable routines – for example, regular times to get up and eat. Introduce gradual changes to prevent boredom
- Break tasks into small steps – for example, discuss with the person what steps would help them with daily self-care
- Try to overcome a lack of motivation – for example, encourage and include the person in activities
- Allow the person to make decisions – even though it can sometimes be difficult for them to do this and they may keep changing their mind. Try to resist the temptation to make the decision for them.

**Dealing with disturbed behaviour**

Try and discuss strategies with the person and health professionals to deal with:

- Suicidal thoughts – talk about the thoughts with the person and discuss why they are having them. Suggest things to distract the person from the suicidal thoughts. If the thoughts persist, especially if the person experiences hallucinatory voices that suggest suicide, inform their doctor.
- ‘Manipulative’ behaviour – for example, where the person with the illness tells one person untrue stories about mistreatment by the others who care for them. Establish whether the behaviour is being used to get extra help and support. Try to involve the person in activities that will make them feel less resentful towards others. Check out the stories before you react.
- Aggressive or violent behaviour – this may be associated with psychotic symptoms, or alcohol or drug abuse. Involve health professionals promptly. For aggressive behaviour associated with extreme stress, try to develop an atmosphere that is open and relaxed.

**Aggressive behaviour**

If someone is persistently aggressive, you should report actual or threatened violence to the treating health professionals (and the police, if necessary) immediately. If you live with someone who is persistently aggressive, seriously consider ways you can live apart. It is very likely that living apart will work out better for both of you.

**Effects of mental illness on brothers and sisters**

Mental illness can lead to a variety of emotional effects for brothers and sisters of the affected person. For example, they may feel:

- Confusion about their sibling’s changed behaviour
- Embarrassment about being in the affected person’s company
- Jealous of their parents’ attention
- Resentment about not being like their peers
- Fear of developing the mental illness.

**How brothers and sisters can help**

If your sibling has a mental illness, you **can**:

- Talk honestly about your feelings and encourage others in the family to do the same
- Be active in improving mental health services, for example, through local mental health support groups
- Avoid making the ill person the axis around which the family revolves
- Maintain your focus on living and enjoying your own life.
If your sibling has a mental illness, you can't:

- Be totally responsible for their welfare
- Make your sibling behave in a certain way, for example, force them to take their medication
- Solve all their problems or feel you ought to
- Lessen the impact of the illness by pretending that it is not there.

**Where to get help**

- SANE Helpline Tel. 1800 18 SANE (7263)
- Need Help? Chat live with a SANE Helpline Advisor (Available Monday-Friday, 9am-5pm AEST).
- Your doctor

**Things to remember**

- Neither you nor the person affected by the mental illness are responsible for their condition.
- It may help to contact a support group for family, friends or carers of people with mental illness.

**This page has been produced in consultation with and approved by:**

SANE Australia

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