Complementary therapies - safety and legal issues
Summary

- Under Australian law, a complementary medicine is assessed for the safety and quality of its ingredients, but not always for how well it works.
- Avoid the temptation to self-diagnose and self-medicate.
- Always consult with your doctor before taking a complementary medicine or embarking on a complementary therapy.

Many people believe that complementary therapies are safer than conventional medical treatments because they are more 'natural'. This is not always true. There are a number of safety and legal issues surrounding the use of complementary therapies that you need to be aware of.

Complementary therapies are used alongside conventional medical treatments to help improve a person's health and wellbeing. Examples include acupuncture, aromatherapy, traditional Chinese medicine, herbal medicine, yoga, meditation and massage. These treatments are sometimes known collectively as 'complementary and alternative medicine' (CAM).

Estimates suggest that the number of Australians who use complementary medicines or consult with complementary therapists is on the rise. However, there are many safety and legal issues surrounding their use.

Regulation of complementary medicines in Australia

The Therapeutic Goods Administration (TGA) is a federal government department that regulates all medicines in Australia, including complementary medicines. A branch of the TGA, called the Office of Complementary Medicines, oversees the recall of faulty or dangerous complementary medicines.

Under Australian law, every complementary medicine is assessed for the safety and quality of its ingredients, but not always for efficacy (how well it works). Only complementary medicines that are deemed 'high risk' are assessed for efficacy. The TGA does this by looking at data from clinical trials supplied by the manufacturer.

The TGA considers as complementary medicines:
- Medicinal products that contain herbs, certain vitamins or minerals
- Nutritional supplements
- Homoeopathic medicines
- Certain aromatherapy products
- Traditional medicines such as traditional Chinese medicines, ayurvedic medicines and Australian Indigenous medicines.

Clinical trials are important

Without clinical trials, we can't know for sure whether a complementary therapy actually works. The short and long-term risks of the treatment also remain unknown. A lack of scientific evidence doesn't necessarily mean that a complementary therapy doesn't work. It may mean that there is a lack of research or that the research available doesn't meet Australian standards for clinical trials.

Buy Australian-made complementary medicines

Complementary medicines made in Australia are subject to strict product safety and quality regulations. This may not be the case in other countries. Look for Australian-made products that are marked 'Listed Aust R' or 'Registered Aust R', which means these product were manufactured in a laboratory licensed by the TGA:
- **Listed** - this means the product is considered low risk and has been assessed for safety and quality.
- **Registered** - this means the product is considered higher risk and has been assessed for safety, quality and how well it works. The TGA assesses efficacy and safety by looking at data that are required to be provided by the manufacturer.

Regulation of complementary therapists

In Australia, state governments regulate complementary therapists. This means that the laws differ from one state to the next. For example:
- The complementary therapy industry in Australia is largely self-regulated.
- Most complementary therapists are affiliated with a professional association. Membership may require that therapists maintain a certain standard of care. However, membership is usually voluntary, which means there is no legal obligation.
- In Victoria, acupuncturists, Chinese medicine practitioners and Chinese herbal medicine practitioners are legally obliged to register with the Chinese Medicine Registration Board.
- Across Australia, police, the courts or a health review board may investigate the activities of a complementary therapist in the case of misconduct.

Health and safety risks of complementary therapies

Many people believe that complementary therapies are safer than conventional medical treatments because they are more 'natural'. This is not necessarily true.
Complementary therapies can cause harm if used incorrectly or by someone for whom they are unsuitable. For example:

- **Poor standard of care** – without regulation, there is no legal requirement that a complementary therapist is qualified, trained or experienced. A dodgy therapist can inflict harm on a patient.
- **Indirect harm** – relying on complementary therapies alone may delay a person's diagnosis and medical treatment. In the case of serious illnesses, such as cancer, a delay can lead to serious complications or death.
- **Side effects** – complementary medicines can cause unwanted and potentially dangerous side effects. For example, the herb feverfew can cause uterine contractions and possible miscarriage in pregnant women.
- **Drug interactions** – complementary medicines can interact with over-the-counter and prescription drugs. For example, ginkgo and chamomile may increase the risk of bleeding in people who take anticoagulant medicines such as warfarin and anti-inflammatory medicines such as aspirin.
- **Financial harm** – you are wasting your money if the complementary medicine isn't effective or appropriate. The TGA and the Australian Competition and Consumer Commission (ACCC) have strict guidelines on claims made by companies. However, there is no protection under Australian law if the product is bought from overseas.

**Issues for you and your doctor about complementary therapies**

Doctors are expected to advise their patients on complementary therapies. However, the law and the medical profession are unclear about how much a medical doctor should know about complementary therapies.

**Important issues for you to consider:** include:

- There are many different complementary therapies available in Australia. It's not realistic to expect that a doctor should be familiar with all of them.
- A doctor's knowledge of complementary therapies may depend on their medical specialty. For example, a cancer specialist (oncologist) may know about complementary therapies specific to cancer, but have very little knowledge of any other kind.
- Many patients don't tell their regular doctor about their use of complementary therapies. Many patients incorrectly assume that the doctor will be judgemental or else won't understand.
- It is very important that you tell your doctor if you are receiving or planning to receive complementary therapy.
- Your doctor may have genuine misgivings about the safety of complementary therapies. Without regulation, standards of care differ from one therapist to the next. The evidence on a particular complementary medicine's efficacy, risks and benefits may not be clear.
- Your doctor may be reluctant to refer a patient for fear of malpractice. In some cases, a doctor is legally liable if their referral to a complementary therapist results in harm to the patient.

**General safety suggestions for complementary therapies**

Be guided by your doctor, but general safety suggestions include:

- If you are concerned about your health, always see your doctor (GP) for diagnosis and treatment. Don't self-diagnose or seek diagnosis from a complementary therapist.
- Always consult with your doctor before taking a complementary medicine or embarking on a complementary therapy.
- Buy Australian-made complementary medicines that are labelled 'Registered Aust R' or 'Listed Aust R'.
- Be an informed consumer. Medical misinformation or 'cyberquackery' is rife on the internet. Consult with reputable websites about complementary medicines and therapies.
- Be wary of complementary medicines for sale on the internet. The products may be out-of-date, poor quality or fake. You should consult your doctor before purchasing any healthcare product on the internet – especially if it is a complementary healthcare product.

**Where to get help**

- **Your doctor**
- **Pharmacist**
- **Australian Government (TGA) – Office of Complementary Medicines** Tel. (02) 6232 8634 or 1800 020 653 or TTY Tel. 1800 555 677 (then ask for 1800 020 653)
- **Australian Competition and Consumer Commission (ACCC) Tel. 1300 302 502**
- **Medicines Line (Australia) Tel. 1300 MEDICINE (1300 633 424) – for information on prescription, over-the-counter and complementary medicines**
- **Adverse Medicines Events (AME) Line Tel. 1300 134 237**
- **Victorian Poisons Information Centre Tel. 13 11 26 – for advice when poisoning or suspected poisoning occurs and poisoning prevention information (24 hours, 7 days)**
- **NURSE-ON-CALL Tel. 1300 60 60 24 – for expert health information and advice (24 hours, 7 days)**
- **Complementary Healthcare Council of Australia Tel. (02) 6260 4022**

**Things to remember**

- Under Australian law, a complementary medicine is assessed for the safety and quality of its ingredients, but not always for how well it works.
- Avoid the temptation to self-diagnose and self-medicate.
- Always consult with your doctor before taking a complementary medicine or embarking on a complementary therapy.

**References**


**Send us your feedback**

betterhealth.vic.gov.au
1/4 How would you rate this website?

- [ ] Excellent
- [ ] Good
- [ ] Average
- [ ] Fair
- [ ] Poor

Next Submit Now Cancel

Send us your feedback

- Rate this website
- Your comments
- Questions
- Your details

Please note that we cannot answer personal medical queries. If you are looking for health or medical advice we recommend that you:

- talk to your doctor or pharmacist
- dial triple zero (000) in an emergency
- ring NURSE-ON-CALL Tel. 1300 60 60 24.

2/4 Your Comments

Tell us who you are

Select an option

Enter your comments below (optional)

Next Submit Now Cancel

Send us your feedback

- Rate this website
- Your comments
- Questions
- Your details

3/4 Questions

What are you here to do? Looking for information on

Did you find what you were looking for?

- [ ] Yes
- [ ] No

Next Submit Now Cancel

Send us your feedback

- Rate this website
- Your comments
- Questions
- Your details

4/4 Your details

Postcode

Email Address

Submit Now Cancel

Send us your feedback

Thank you. Your feedback has been successfully sent.
More information

Complementary and alternative care

The following content is displayed as Tabs. Once you have activated a link navigate to the end of the list to view its associated content. The activated link is defined as Active Tab

- Safe use of complementary therapies
- Alternative systems and therapies
- Body movement and massage
- Mind body practices
- Herbs and supplements

Safe use of complementary therapies

- Complementary medicines - tell your healthcare professionals
  Tell your healthcare professionals about all medicines you take, including complementary medicines.
- Complementary medicines - the risks of buying online
  Purchasing complementary medicines online can seem attractive. Countless sites on the Internet offer a range of treatments, usually at very cheap prices. However, using products bought from online...
- Complementary therapies
  Complementary therapies aim to treat the whole person, not just the symptoms of disease.
- Complementary therapies - choosing a practitioner
  When choosing a complementary therapist, think about your goals and ask your medical doctor for a recommendation.
- Complementary therapies - safety and legal issues
  Complementary therapies are not always safer than conventional medical treatments, even if they seem more 'natural'.
- Medicines and side effects
  Complementary medicines can interact with pharmaceutical medicines.
- Seeing a complementary health practitioner
  It is important that you tell your doctor about any complementary medicine products and therapies you are using.

Alternative systems and therapies

- Acupuncture
  Acupuncture is part of traditional Chinese medicine and consists of inserting fine needles into specific points on the skin.
- Ayurveda
  Ayurveda is an ancient healing system from India that uses a range of techniques to treat illness and encourage wellbeing.
- Chinese herbal medicine
  The principles of Traditional Chinese Medicine are very different from traditional Western notions about health, illness and the workings of the body.
- Chiropractic
  Chiropractic treatment can be clinically effective for many problems of the skeleton and muscles, such as back pain and headache.
- Complementary therapies
  Complementary therapies aim to treat the whole person, not just the symptoms of disease.
- Herbal medicine
  Some herbs have potent ingredients and should be treated with the same care and respect as pharmaceutical drugs.
- Kambo
  Kambo is a poison used as a traditional medicine in purging or cleansing rituals. There is a risk of serious adverse reactions, especially if kambo enters the bloodstream.
- Kinesiology
  Kinesiology uses muscle monitoring to look at imbalances that may be causing disease in the body.
- Menopause and complementary therapies
The use of complementary therapies to manage menopausal symptoms is popular, but the sources of information available to consumers are of variable quality and reliability.

- **Naturopathy**
  Naturopathy uses a range of treatments to stimulate your body's own healing powers.

- **Osteopathy**
  Osteopathy recognises the importance of the musculoskeletal system to a person's health and wellbeing.

- **Reflexology**
  Reflexology is massage of the feet that aims to promote healing in other areas of the body.

- **Reiki**
  Reiki is a natural form of therapy that uses non-invasive gentle touch to promote feelings of wellbeing.

### Body movement and massage

- **Alexander technique**
  The Alexander technique stresses that movement should be economical and needs only the minimum amount of energy and effort.

- **Bowen therapy**
  Bowen is a holistic remedial body technique that works on the soft connective tissue (fascia) of the body. Bowen therapy can be used to treat musculoskeletal or related neurological problems including...

- **Massage**
  One of the immediate benefits of massage is a feeling of deep relaxation and calm.

- **Pilates and yoga - health benefits**
  Yoga and Pilates both improve muscular and postural strength.

- **Qi gong (video)**
  For centuries, Eastern cultures have practised various forms of stress reducing exercises, such as yoga and tai chi, but here's one that you may not have heard about - Qi gong.

### Mind body practices

- **Hypnosis**
  You can't be hypnotised into doing things against your will or forced into a hypnotic state.

- **Meditation**
  Meditation techniques can promote a sense of calm and heightened awareness.

- **Qi gong (video)**
  For centuries, Eastern cultures have practised various forms of stress reducing exercises, such as yoga and tai chi, but here's one that you may not have heard about - Qi gong.

- **Tai chi - health benefits**
  People of all ages and fitness levels can practice tai chi and may gain health benefits.

### Herbs and supplements

- **Aromatherapy**
  The different smells and chemical constituents of aromatherapy oils can produce different emotional and physiological reactions.

- **Chinese herbal medicine**
  The principles of Traditional Chinese Medicine are very different from traditional Western notions about health, illness and the workings of the body.

- **Complementary medicines - tell your healthcare professionals**
  Tell your healthcare professionals about all medicines you take, including complementary medicines.

- **Complementary medicines - the risks of buying online**
  Purchasing complementary medicines online can seem attractive. Countless sites on the Internet offer a range of treatments, usually at very cheap prices. However, using products bought from online...
Kambo
Kambo is a poison used as a traditional medicine in purging or cleansing rituals. There is a risk of serious adverse reactions, especially if kambo enters the bloodstream.

Tea leaves and health
More research is needed to discover the exact health benefits of tea drinking.

Vitamin and mineral supplements
Taking vitamin supplements is no substitute for a healthy diet.

Vitamins - common misconceptions
There is no evidence that any one vitamin can slow ageing, restore sex drive or cure infertility.

Related Information

- Complementary therapies - choosing a practitioner
  When choosing a complementary therapist, think about your goals and ask your medical doctor for a recommendation.

- Complementary therapies
  Complementary therapies aim to treat the whole person, not just the symptoms of disease.

- Complementary medicines - the risks of buying online
  Purchasing complementary medicines online can seem attractive. Countless sites on the Internet offer a range of treatments, usually at very cheap prices. However, using products bought from online...

- Complementary medicines - tell your healthcare professionals
  Tell your healthcare professionals about all medicines you take, including complementary medicines.

- Medicines and side effects
  Complementary medicines can interact with pharmaceutical medicines.

Home

Related information on other websites

- Australian Government – Therapeutic Goods Administration
- Complementary Healthcare Council of Australia
- National Prescribing Service
- Office of Cancer Complementary and Alternative Medicine, USA

Content Partner

This page has been produced in consultation with and approved by: Department of Health and Human Services - RHP&R - Office of the Chief Health Officer

Last updated: February 2014

Page content currently being reviewed.

Content on this website is provided for information purposes only. Information about a therapy, service, product or treatment does not in any way endorse or support such therapy, service, product or treatment and is not intended to replace advice from your doctor or other registered health professional. The information and materials contained on this website are not intended to constitute a comprehensive guide concerning all aspects of the therapy, product or treatment described on the website. All users are urged to always seek advice from a registered health care professional for diagnosis and answers to their medical questions and to ascertain whether the particular therapy, service, product or treatment described on the website is suitable in their circumstances. The State of Victoria and the Department of Health & Human Services shall not bear any liability for reliance by any user on the materials contained on this website.

betterhealth.vic.gov.au
My Health Life helps you manage your health

With tools, information and recommendations tailored to you, it’s your personal and secure health dashboard.

Learn more

Medical Dictionary

Search for your topic using the Merriam Webster medical dictionary

Service Search

Find services near you

Service: Select a service
Location:

Type a minimum of three characters then press UP or DOWN on the keyboard to navigate the autocompleted search results

Use my location

Find a service

Find a doctor

Need to find a doctor in your local area? Take a look at the general practitioners entry in our health service profiles.

betterhealth.vic.gov.au